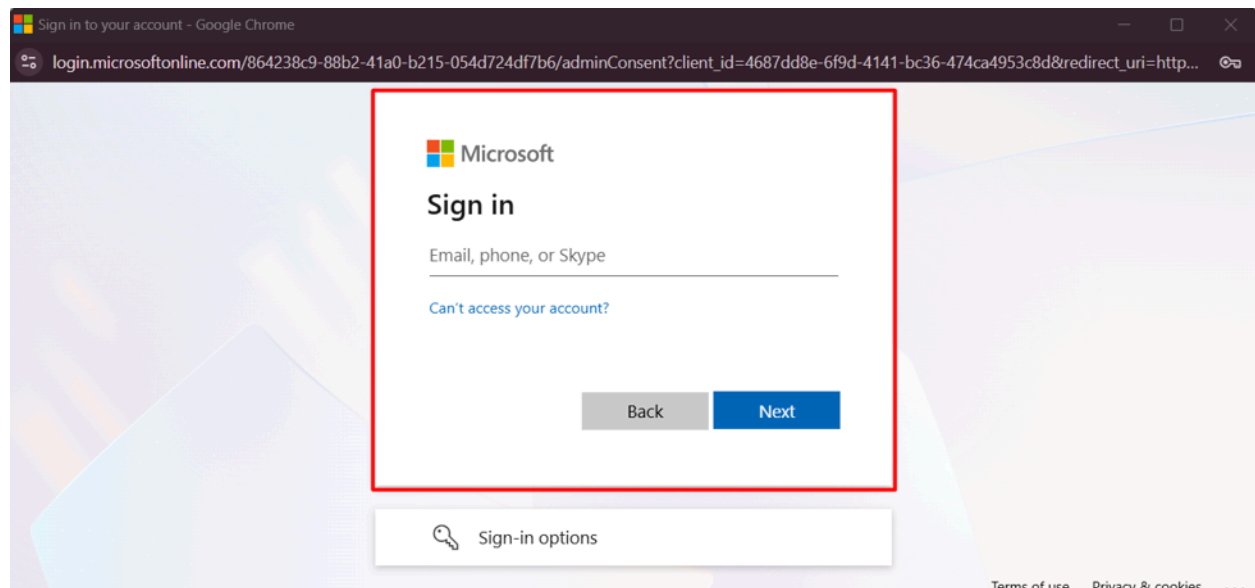


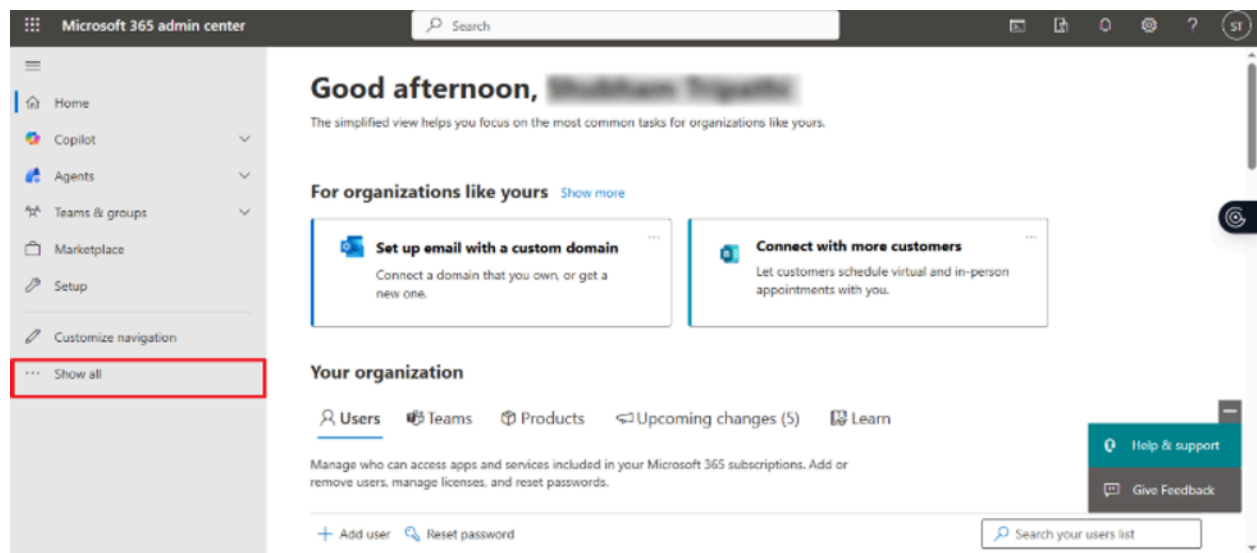
Troubleshooting: Modern Authentication Sign-In Failure

If Modern Authentication fails to connect, you can manually grant the required Microsoft permissions through the Microsoft 365 Admin Center.

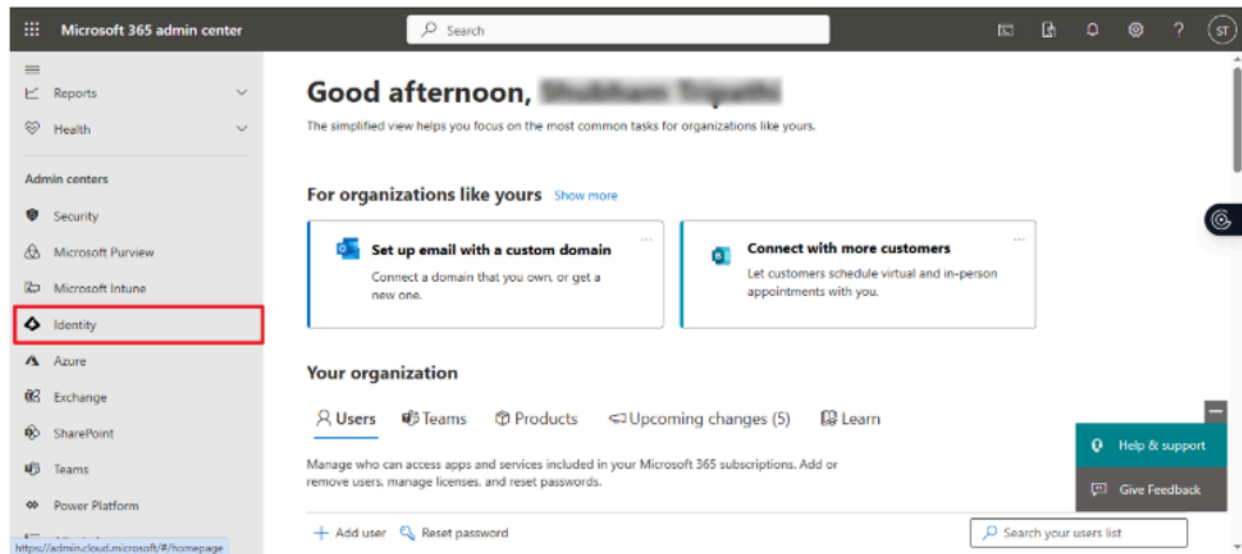
Step 01: Open the **Microsoft 365 Admin Center** and **sign in** using your Microsoft 365 Global Administrator account.



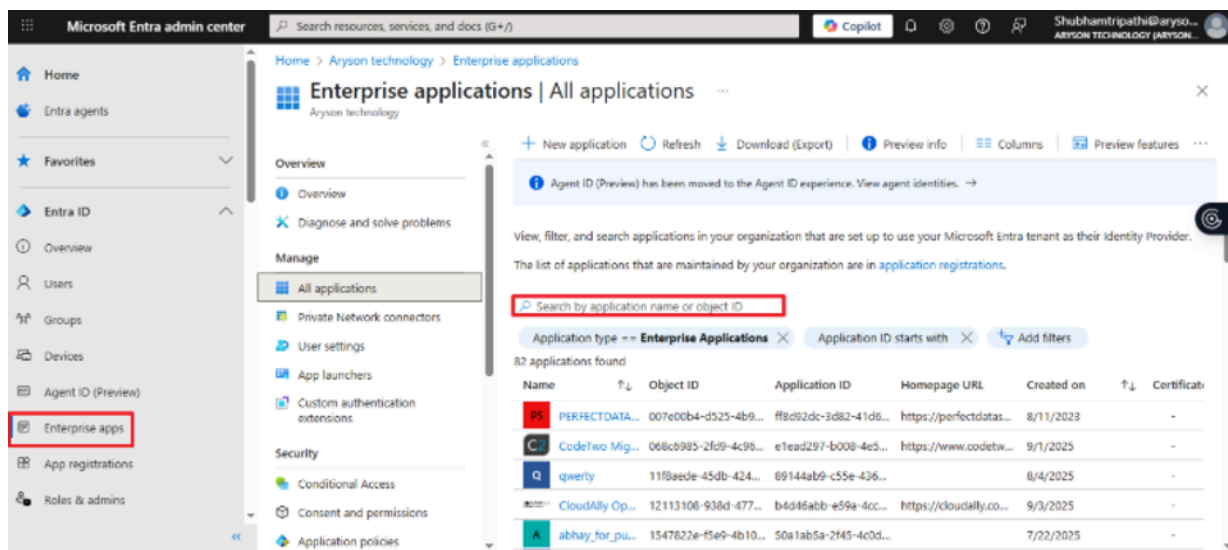
Step 02: From the left navigation pane, click **Show All**.



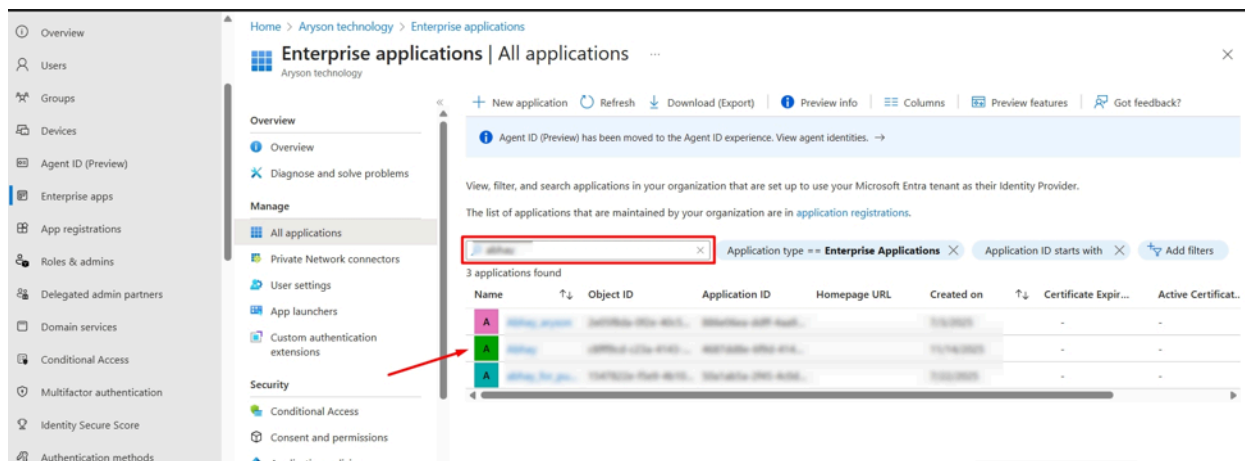
Step 03: Now, move ahead by clicking on **Identity**.



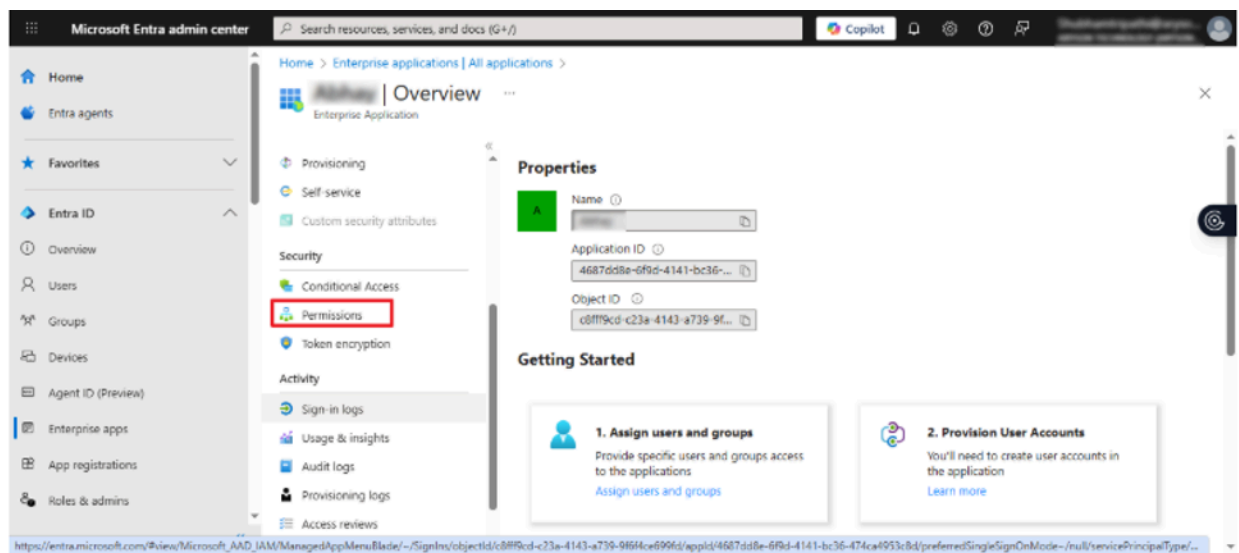
Step 04: In the Microsoft Entra Admin Center, navigate to **Applications > Enterprise Applications**.



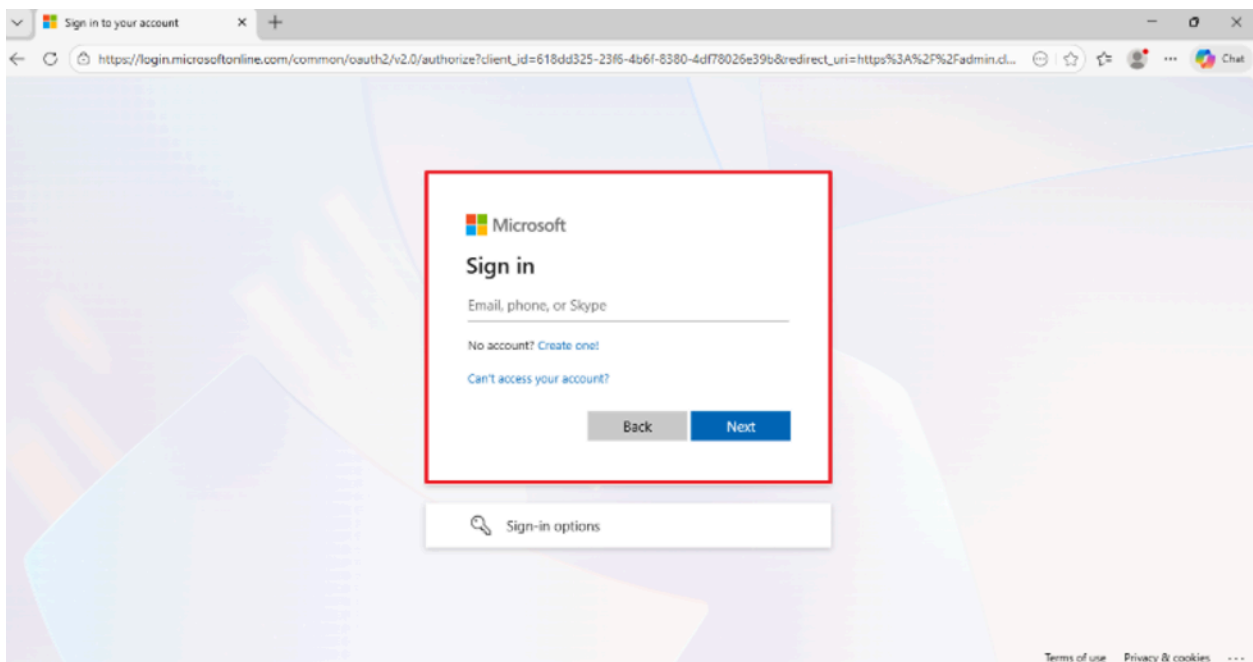
Step 05: Search for the migration application by its Application Name (for example, Office_365_Migration) or Object ID, then open it.



Step 06: Select the **Permissions** section to review the application's assigned Microsoft 365 permissions.



Step 07: Click **Grant Admin Consent** for the application. You will be redirected to the Microsoft sign-in page.



Step 08: Sign in using your Microsoft 365 Global Administrator credentials to approve the requested permissions.

The screenshot shows the Azure portal interface for managing an enterprise application. The left sidebar contains navigation links for Overview, Users, Groups, Devices, Agent ID (Preview), Enterprise apps, App registrations, Roles & admins, Delegated admin partners, Domain services, Conditional Access, Multifactor authentication, Identity Secure Score, and Authentication methods. The main content area is titled 'Permissions' and includes a breadcrumb trail: Home > Enterprise applications | All applications > Abhay. Below the title, there are links for 'Review permissions', 'Refresh', and 'Got feedback?'. The 'Permissions' section explains that it lists permissions granted to the organization and provides a 'Learn more' link. A button labeled 'Grant admin consent for Aryson technology' is highlighted with a red box and a red arrow pointing to it, with the text 'Here you can grant permission' next to it. Below this, there are tabs for 'Admin consent' and 'User consent'. A search bar for permissions is present. A table lists permissions for 'Microsoft Graph (30)', with one entry for 'Mail.ReadWrite' (Read and write mail in all mailboxes) under the 'Application' type, granted by 'Admin consent'.

API name	Claim value	Permission	Type	Granted through	Granted by
Microsoft Graph (30)					
Microsoft Graph	Mail.ReadWrite	Read and write mail in all mailboxes	Application	Admin consent	An administrator

Note: Once the administrator grants consent, retry the connection from the DRS Softech Tenant to Tenant Migration Tool. Modern Authentication should now complete successfully without requiring additional permission prompts.